### HOMES CLINIC

# WORD STREET





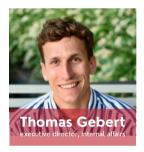




# SEMESTER WAY MENUELLA



## **OUR 2022-2023 BOARD**



































#### A WORD FROM OUR BOARD

And just like that, another semester — and another year - has come to an end. HOMES had an impactful year, largely facilitated by the outpouring of support from our benefactors. We are immensely grateful for the support we have received from Healthcare for the Homeless — Houston (HHH) and our hardworking volunteers. They are the backbone of our organization and we could not do it without them.

While the pandemic necessitated many changes, it also presented an opportunity to reflect on and refine our efforts. We have been working hard to standardize and streamline our workflow, deepen the quality of care we provide, and find novel ways

to connect our patients with necessary resources.

This year, we added a new partner institution – University of Houston College of Medicine – introducing a new pool of fervent medical student volunteers. We have refined our Health Advocate program, continued to promote health through our Care Kits, and launched new research programs to identify our strengths and areas for improvement. To our patients: thank you for trusting us to provide you with high-



quality care. Each conversation we have with you broadens our perspective and shapes us into better providers. We cannot express how much we appreciate being able to learn from you while serving our community.

To our volunteers: thank you for giving your time to help us improve

the health of those in need.

To our supporters: thank you for believing in our mission. Whether you show your support through donations, by spreading the word about our events, or by advocating for our cause, we appreciate you.

Thank you!

for transparency: minutes from our board meetings

MAY 2, 2022

JULY 10, 2022

SEPT 11, 2022

NOV 27, 2022

#### **OUR YEAR IN REVIEW: 2022 IN NUMBERS**



VOLUNTEERS

2,234

TOTAL HOURS

\$50,935

**IN IN-KIND VALUE** 



NEW MANAGERS TRAINED



**ACTIVE MANAGERS WORKING** 

\$2500 TMA GRANT \$500 UTH GRANT \$1500 BCM STUDENT ORGANIZATION FUNDING \$500+ GIVE THANKS FALL CAMPAIGN



\$5,000+

**FUNDS RAISED** 



**PATIENTS SERVED** 



#### **OUR SEMESTER IN REVIEW**

In addition to weekly clinics each Sunday, we were also able to work on ongoing projects, including:

#### **University of Houston's College of Medicine**

HOMES Clinic relies on the cooperation of a number of local schools - we already have established connections with Baylor College of Medicine, McGovern Medical School, & UH College of Pharmacy, and so we are excited to have UHCOM join our team. Dr. David S. Buck will serve as our UHCOM Faculty Advisor - a fitting choice given Dr. Buck's history as Founder of HHH/HOMES. Welcome UHCOM & welcome back, Dr. Buck!

#### social resource guide

Many of our patients do not just require healthcare - they also need help accessing basic resources, like housing or food. We curated a database with high-quality, up-to-date information on local resources printed on cards to pass on to our patients.



#### health advocates

While HOMES Clinic is able to provide healthcare services to a limited number of patients, our volunteers still interact with patrons needing assistance with access to basic resources, like housing, food, transportation. To expand our scope of care, we established a new volunteer role focused on providing information on how to access these resources to individuals at The Beacon based on information we collected for our social resource guide.

#### manager training

Since a number of changes have been made in the wake of COVID-19, we optimized our training to ensure that all our managers were well-prepared for their role. Specifically, all now complete 3 Manager-in-Training (MiT) sessions, meet MiT milestones, & pass a manager certification exam. Once completed, you will be awarded a certificate.

#### **COVID-19 protocols**



For the safety of both our volunteers & our patients - and per federal guidelines - a number of COVID-19 protocols have been in place since reopening, including vaccination requirements & masking policies.

#### research, presentations, & publications

- Healing the homeless, fixing a broken aid industry, & challenging the status quo (Peoples N, Fang M, Buck D) *Journal of Social Distress & Homelessness*
- Associations of SARS-CoV-2 vaccination among patients with unstable housing in Houston (Xiao E, Gebert T, Shegog E, Fan J, Lopez A, McEvoy M, Clark D) Journal of Health Care for the Poor and Underserved
- Phase I results of using "Social Liaisons" to improve identification of psychosocial concerns among homeless patients: QI study at HOMES Clinic (Peoples N, Fang M)
- Rationale and design of a phased "social liaison" volunteer program to improve identification of psychosocial concerns among patients experiencing homelessness: a quality improvement study at HOMES Clinic (Peoples N, Fang M)

#### **OUR SEMESTER IN REVIEW**

#### website launch

Check out our newly redesigned website at <u>www.homesclinic.org</u> - you can now read our blog, explore patient resources, & donate to us all online!

#### health fair







#### vaccine drives



#### Give Thanks: fall fundraising campaign

With your support, we were able to raise over \$450 for cold-weather essentials this season! Thank you for thinking of us!

#### For students:

#### Albert Schweitzer Fellowship

HOMES Clinic is now an official site & we are currently accepting applicants for 2023-2024. Learn more *here*!

#### <u>Service Learning Program</u>

HOMES Clinic is now also an official site for Baylor College of Medicine's SLP - if you are interested, be sure to sign-up next year!

#### Street Medicine Lecture Series

This series is back after being paused due to COVID-19. Look out for emails from your school's representative for future dates & more information!

#### Awards, Certificates, & Distinctions

- Certificate in Clinic Management: complete training & manage clinic 1x
- Distinction in Clinic Management: manage clinic 4x
- Manager of the Year

#### HIGHLIGHTS FROM OUR BLOG



"I get paid back in the end because I have a good day": A conversation at HOMES Clinic with Dr. Dana Clark

Making Our Own "New Normal" in a COVID-19 World: Progress Notes on HOMES Clinic's First Year Back



Meet a Patient: Joe Benson

"HOMES Clinic saved my life"



Meet a Volunteer: Madisyn Cox "[HOMES] is such a valuable experience"



our blog!

Some ideas include:

- meaningful patient encounters
- reflections on volunteering and service
- thoughts on social justice and health equity
- interviews offering important insights

#### **LOOKING AHEAD**

#### ongoing research

- Evaluation of successful follow-up after social service and medical referrals at HOMES Clinic led by Mary Fang, Nick Peoples, Thomas Gebert, Panos Kontoyiannis, Colton Andrews, Ruth Mizu, Emily Busse, & Spoorthi Kamepalli
- Patient, Student, Physician: Perceived priorities for care at a student-run clinic
   led by Thomas Gebert and Spoorthi Kamepalli
- Development of a user-informed social resource guide to improve identification and management of psychosocial concerns among people experiencing homelessness - led by Nick Peoples, Mary Fang, Panos Kantoviannis, Colton Andrews
- Evaluation of Outcomes & Performance at a Student-Managed Free Clinic









#### monthly ophthalmology clinic

At Caroline St. Clinic - expected to start taking volunteers by March 2023.









#### apply for a position on HOMES Board!

We will be accepting applications for roles from associate directors to school representatives - look out for an email with more information in March 2023.